



## IMPORTANT MEMBER & PROVIDER NOTICE

*Effective May 11, 2023, the Federal Public Health Emergency declared by the President of the United States and the U.S. Department of Health & Human Services as it pertains to the COVID-19 pandemic will expire and terminate.*

### **WHAT DOES THIS MEAN?**

With the expiration of both the Local and Federal Public Health Emergencies, this means that NetCare may continue to provide coverage for COVID-19 testing and treatment including vaccinations but will now apply appropriate benefits such as co-payments, co-insurance and/or deductibles whichever is applicable to your benefit plan. NetCare will no longer provide 100% coverage for COVID-19 conditions. We will treat COVID-19 as any other illness and will apply applicable benefits.

Please review the key coverage provisions and changes below:

#### ***COVID-19 Testing, Treatment and Vaccinations***

Please be informed that effective May 11, 2023, NetCare coverage for COVID -19 testing, treatment and vaccinations will be covered based on applicable benefit plans. This means co-payment, co-insurance and/or deductibles will be applied accordingly. NetCare will no longer cover COVID-19 testing, treatment and vaccines at 100% coverage. However, NetCare will ensure compliance with the CDC and U.S. Preventative Task Force coverage requirements as it pertains to preventative care vaccinations and immunizations.

COVID-19 Testing for purposes of work, school, employment, travel and/or pre-operative procedures will remain as non-covered benefit and is the financial responsibility of the member.

#### ***Telemedicine Coverage***

NetCare will continue to provide coverage for telemedicine services which is subject to applicable co-payment, co-insurance and/or deductibles.

#### ***COVID-19 Testing Kits (Over the Counter- OTC)***

NetCare will no longer provide 100% coverage for COVID-19 Testing Kits available over the counter (OTC). As you know, all OTC drugs and supplies are a non-covered benefit under all benefit plans. This also means that member reimbursements submitted for COVID-19 OTC Testing Kits will not be reimbursed. This will remain a member financial responsibility.

#### ***COVID-19 Medications***

NetCare will continue to provide coverage for COVID-19 medications subject to the prescription drug formulary and applicable co-payment, co-insurance and/or deductible will be applied.

#### ***Timely Filing of Claims and Reimbursements***

NetCare will no longer waive the ninety (90) day required timely filing of claims and/or reimbursement. All claims and/or member reimbursement request are required to be filed within ninety (90) days from the Date of Service. Any claims or reimbursement submitted beyond the required 90 days will be denied accordingly.